

## General Terms and Conditions for Dealers/Sellers/Buyers

1. These terms and conditions apply to all MARTA BV products.
2. Our quotations are nonbinding until the day they are confirmed. The prices stated in quotations are valid for thirty days after the date of the quotation.
3. Ordering

If goods are in stock for immediate delivery: the dealer/seller/buyer pays 100% before shipment.

If goods are in stock for delivery on a later date: the dealer/seller/buyer immediately pays 40% of the total invoice amount to have the goods put aside and provide protection against price rises. The remaining 60% is payable before shipment. The buyer buys the goods for the amount at which they are priced at the time of the order.

If goods are not in stock: the dealer/seller/buyer immediately pays 40% of the total invoice amount to have the goods put aside and provide protection against price rises. The remaining 60% is payable before shipment. The buyer buys the goods for the amount at which they are priced at the time of the order.

Before the goods are picked up or dropped off, the dealer/seller/buyer pays the remaining amount, including any transport and customs costs into the bank account in the name of Marta B.V.: NL38 RABO 0301 766 177 BIC: RABO NL 2U, stating: dealer/seller/buyer name and invoice number.

Bank address: Rabobank, Croeselaan 28, Utrecht, Netherlands.

The dealer/seller/buyer should ensure that MARTA BV can see that payment has been received before delivery.

## 4. Delivery

MARTA delivers to dealers/sellers/buyers in Belgium once per month at € 35. If delivery needs to be made more than once per month, € 60 will be charged.

The dealer/seller/buyer can pick up the goods or opt to have the goods delivered.

Costs will be charged for the second and subsequent deliveries of the goods in Belgium in the same month.

The goods are transported at the risk of the dealer/seller/buyer. MARTA BV gives no guarantees about the transport means, which MARTA BV offers solely as a service for the dealer/seller/buyer, without any form of liability for MARTA BV.

The transport costs must be paid by the dealer/seller/buyer prior to shipment.

In the event of damage during transport the dealer/seller/buyer must immediately submit a claim for compensation to the transporters and cannot invoke this as a reason for refusing, reducing or suspending payment.

## 5. Delivery term

The delivery term stated by MARTA BV is a nonbinding guideline, as fulfilment is dependent on third parties.

As soon as the goods are in stock, MARTA BV will contact the dealer/seller/buyer to make arrangements about the pick-up/shipment.

## 6. Warranty

All products supplied by MARTA BV carry a two-year warranty. Should the dealer/seller/buyer wish to invoke the warranty within this period, the dealer/seller/buyer can contact MARTA BV. This is possible through the website or by phone (see website). After consultation, MARTA BV will repair or replace the product.

Damage due to unreasonable use, incompletely or incorrectly assembled furniture or commercial use is not covered by the warranty.

Unpacking: Damage to goods due to the use of sharp objects is not covered by the warranty.

## 7. Maintenance

All indoor products of MARTA BV largely consist of natural materials. Colour gradations are therefore an inherent characteristic of the product. To maintain rattan MARTA BV's advises use of a moist cloth only, without cleansing agent. Avoid furniture oil, waxes, chemicals, detergents and corrosive products. These are harmful to the protective layer.

8. The delivered goods remain the property of MARTA BV until the full price (principle, costs and interest) is paid. If the invoice remains unpaid by the tenth day after the sending of a demand by registered mail the agreement can be legally terminated by MARTA BV by registered mail, without affecting the down payment/advance paid by the defaulting buyer.