



## General Terms and Conditions

1. These terms and conditions apply to all MARTA BV products.
2. Our quotations are nonbinding until the day they are confirmed. The prices stated in quotations are valid for thirty days after the date of the quotation, unless mentioned otherwise. Our prices on the price list are ex works.
3. Ordering

If goods are in stock for immediate delivery: the buyer pays 100% before shipment.

If goods are in stock for delivery  $\geq 30$  days after ordering: the buyer immediately pays 40% of the total invoice amount to have the goods put aside and provide protection against price rises. The remaining 60% is payable before shipment. The buyer buys the goods for the amount at which they are priced at the time of the order.

If goods are in stock and the buyer postpones the delivery with 21 or more days, counting from the delivery date specified at time of order, a warehouse fee of € 30/day will be invoiced until the goods are shipped.

If goods are not in stock: the buyer immediately pays 40% of the total invoice amount to have the goods put aside and provide protection against price rises. The remaining 60% is payable before shipment. The buyer buys the goods for the amount at which they are priced at the time of the order.

Before the goods are picked up or shipped, the buyer pays the remaining amount, including any transport and customs costs into the bank account in the name of Marta B.V.: NL38 RABO 0301 766 177, BIC: RABO NL 2U, stating: buyer name and invoice number.

Bank address: Rabobank, Croeselaan 28, Utrecht, Netherlands.

The buyer should ensure that MARTA BV can see that payment has been received before shipment.

4. Delivery

The buyer can pick up the goods or opt to have the goods delivered.

The transport costs must be paid by the buyer prior to shipment.

The goods are transported at the risk of the buyer. MARTA BV gives no guarantees about the transport means, which MARTA BV offers solely as a service for the buyer, without any form of liability for MARTA BV.

5. Damage

In the event of damage during transport the dealer/seller/buyer must immediately submit a claim for compensation to the transporters and cannot invoke this as a reason for refusing, reducing or suspending payment.

6. Delivery term

The delivery term stated by MARTA BV is a nonbinding guideline, as fulfilment is dependent on third parties. As soon as the goods are in stock, MARTA BV will contact the buyer to make arrangements about the pickup/shipment.

7. Warranty

All products supplied by MARTA BV carry a two-year warranty. Should the buyer wish to invoke the warranty within this period, the buyer can contact MARTA BV. This is possible through the website or by phone (see footer). After consultation, MARTA BV will repair or replace the product.

Damage due to unreasonable use, incompletely or incorrectly assembled furniture not covered by the warranty.

Unpacking: Damage to goods due to the use of sharp objects is not covered by the warranty.

8. Maintenance

All indoor products of MARTA BV largely consist of natural materials. Colour gradations are therefore an inherent characteristic of the product. To maintain rattan MARTA BV's advises use of a moist cloth only, without cleansing agent. Avoid furniture oil, waxes, chemicals, detergents and corrosive products. These are harmful to the protective layer.

9. The delivered goods remain the property of MARTA BV until the full price (principle, costs and interest) is paid. If the invoice remains unpaid by the tenth day after the sending of a demand by registered mail the agreement can be legally terminated by MARTA BV by registered mail, without affecting the down payment/advance paid by the defaulting buyer.